



July 30, 2026

Dear Valued Patient,

We are writing to inform you of an important change regarding your health insurance coverage.

After extensive discussions and months of good-faith negotiations, University Otolaryngology, has made the difficult decision to terminate our participating provider agreement with UnitedHealthcare, effective August 22, 2026.

This decision was not made lightly. Our highest priority has always been to provide our patients with high-quality, accessible care. Unfortunately, despite our best efforts, we were unable to reach an agreement with UnitedHealthcare that would allow us to continue delivering care that is sustainable for both our patients and our practice.

We understand that this news may be frustrating, and we share that disappointment. Our commitment to your health remains unchanged.

If you are covered by a UnitedHealthcare plan, you may have several options:

- Continue receiving care from our practice as an out-of-network patient, depending on your plan's benefits. Contact UnitedHealthcare to determine whether your plan offers out-of-network coverage or continuity-of-care provisions.
- Contact UnitedHealthcare to locate other Otolaryngology practices within their network.
- Speak with your employer or benefits administrator during your next enrollment period if you wish to consider a different health plan.

For patients currently undergoing active treatment, we will work to assist you through this transition whenever possible.

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**Center for Vestibular &
Balance Disorders**
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East Greenwich, RI 02818

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We sincerely appreciate the trust you have placed in our practice. It is an honor to care for you and your family, and we remain committed to providing exceptional medical care.

If you have any questions, we strongly encourage patients to reach out to their plan with UnitedHealthcare or the benefit administrators directly.

Thank you for your understanding and continued confidence in UO.

Sincerely,

Amber Comforti

Amber Comforti, CPC, BHA
Practice Administrator

Andrew Burchard

Andrew Burchard, MD
President